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JET BLUE AIRWAYS CORPORATION 27-01 QUEENS PLAZA NORTH LONG ISLAND CITY, NY 11101



Mac Warner

Secretary of State State of West Virginia Phone: 304-558-6000 886-767-8683 Visit us online: www.wysos.com

JETBLUE AIRWAYS

MAR 2 7 2017

LEGAL DEPT.

Control Number: 188834

Defendant: JET BLUE AIRWAYS CORPORATION

27-01 QUEENS PLAZA NORTH LONG ISLAND CITY, NY 11101 US County: Jefferson

Civil Action: 17-M1C-00214

Certified Number: 92148901125134100002019294

Service Date: 3/21/2017

I am enclosing:

1 summons and complaint

Mac Warner

which was served on the Secretary at the State Capitol as your statutory attorney-in-fact. According to law, I have accepted service of process in the name and on behalf of your unauthorized foreign corporation.

Please note that this office has no connection whatsoever with the enclosed documents other than to accept service of process in the name and on behalf of your unauthorized foreign corporation as your attorney-in-fact. Please address any questions about this document directly to the court or the plaintiff's attorney, shown in the enclosed paper, **not to the Secretary of State's office**.

Sincerely,

Mac Warner Secretary of State

IN THE MAGISTRATE COURT OF JEFFERSON COUNTY, WEST VIRGINIA

Name & Address of plaintiff's attorney, if applicable:

Jason Murphy 41 Indian Wells Court Charles Town, WV 25414 Case No: 17-M19C-00214 (WS) Jet Blue Airways Corporation 27-01 Queens Plaza North Long Island City, NY 11101 *Secretary of State* CIVIL SUMMONS In the name of the State of West Virginia, Jet Blue Airways Corporation, Spirit Airlines, Inc. as defendant(s) named in the above-styled civil action, you are hereby summoned to appear before or make answer to the Jefferson County Magistrate Court at 110 N. George Street, P.O. Box 607, Charles Town, WV 25414 within 20 days from the date you receive service of this summons. If you fail to appear or otherwise answer, Judgment by default may be taken against you for the relief demanded in the complaint. Magistrate Court Clerk (sign and affix court seal) NOTICE: Any party in a civil action seeking over \$20.00 or possession of real estate has the right to elect that the case be tried by a jury. You must give written notice to the magistrate court either 20 days from when the first timely answer to the complaint is made or 5 days from when service of the summons and complaint is made for unlawful entry or detainer actions. If you do not notify the magistrate court within the appropriate time period, you give up your right to a jury trial. The jury fee will be assessed against the losing party if the case is tried by a jury or may be prorated between the parties if the case is settled before trial. (OPTIONAL) NOTICE OF ELECTION: As defendant in the above action, I wish to have a jury trial. Date Signature NOTICE: Any person involved in court proceedings who has a disability and needs special accommodation should inform the court sufficiently in advance so that arrangements can be made if possible. SERVICE OF PROCESS (To be completed ONLY by a process server when the method of service is personal service.) METHOD OF SERVICE (check one): A. Defendant was served in person. B. Defendant was not found. C. Substituted personal service; the defendant was not found at his/her usual place of abode, so a copy of the summons and complaint was delivered , who is a member of the defendant's family above the age of 16. and the purpose explained to Service was completed on the ____ day of _____ by delivery of a true written copy of the Summons together with the Complaint by (check one): A. Certified Mail B. Sheriff's Process Server C. Private Process Server/Credible Person Name and Address (print) from the plaintiff for serving the within summons on the defendant. Signature from Private Process Server STATE OF WEST VIRGINIA, COUNTY OF ___ The foregoing instrument was taken, subscribed and sworn to or affirmed and acknowledged before me this Magistrate Court Personnel or Notary Signature: If notary, date commission expires: W.Va. Code §§ 50-4-5, 50-4-10, 50-5-8(a); Mag. Ct. Civ. Rules 3, 10; Cir. Ct. Civ. Rule 4 E Return N MCISUMM SCA-M220NP/10-00 Rev.20160328 Copy Distribution: Docket Code(s): MMFSI

IN THE MAGISTRATE COURT OF JEFFERSON COUNTY, WEST VIRGINIA

JASON MURPHY 41 Indian Wells Court Charles Town, WV 25414,

Plaintiff,

VS.

Case No.: 17-M19C-00214

JET BLUE AIRWAYS CORPORTATION 27-01 QUEENS PLAZA NORTH LONG ISLAND CITY, NY 11101

And

SPIRIT AIRLINES, INC. c/o CORPORATION SERVICE COMPANY 209 WEST WASHINGTON STREET CHARLESTON, WV 25302

Defendants

COMPLAINT

NOW COMES the Plaintiff, Jason Murphy ("Plaintiff") and in support of its Complaint states as follows:

PARTIES

- 1. Plaintiff is a West Virginia resident who resides in Jefferson County, West Virginia.
- Jet Blue Airways Corporation ("Jet Blue") is a Delaware Corporation with its main headquarters located at 27-01 Queens Plaza North, Long Island City, NY 11101.
- Jet Blue is not registered with the West Virginia Secretary of State to do business and must therefore register in order to appear in any West Virginia Court.
- Spirit Airlines Inc. ("Spirit") is a Delaware Corporation with its principle offices located at 2800 Executive Way, Miramar, FL 33025.



5. Both Jet Blue and Sprit sell and provide transportation services to hundreds if not thousands of West Virginia residents each year.

JURISDICTION AND VENUE

- 6. Jurisdiction in this case is proper under West Virginia Code § 56-3-33.
- Both Defendants contacts with the State of West Virginia satisfy the Due Process Clause of the 14th Amendment of the United States Constitution.
- 8. As Plaintiff was travelling internationally from Colombia to the United States, the Montreal Convention of 1999 applies. The Montreal Convention is a federal treaty and sets uniform rules of carriage that may not be nullified by any carrier, even Spirit or Jet Blue. See Article 26, Invalidity of Contractual Provisions.
- 9. The Montreal Convention allows this case to be commenced in Jefferson County West Virginia. Additionally, the amount of damages that the Plaintiff seeks, either jointly or severally, is 4150 Special Drawing Rights SDR (a number created that averages several currencies together). 4150 SDR is believed to be approximately \$6,150.00 and is within the jurisdiction limit of the Court.

FACTS COMMON TO ALL COUNTS

- 10. Plaintiff incorporates paragraphs 1 through 9 as fully set forth herein.
- Plaintiff entered into a contract with Spirit for travel to Colombia, South America.
 Plaintiff most recently contracted to return on Thursday, February 9, 2017.
- 12. The flight departed Colombia and arrived at Fort Lauderdale Airport. Even though there was a delay going inbound, the flight landed, and Plaintiff would have made a connection with the final flight to Baltimore.



- 13. After landing, the Spirit Pilot Captain In Charge announced over the intercom and heard by over 100 passengers that a Jet Blue incoming flight, improperly and illegally stole the gate that was assigned to Spirt aircraft by making false representations to the airport authority.
- 14. The Spirit Captain In Charge announced over the intercom that the Jet Blue Caption In Charge lied to the airport authority and thus stole the last remaining gate that was available. That gate which was reserved for Spirit.
- 15. These statements were made and repeated several times. Additionally, the Spirit Captain was heard making the same announcement during the customs process while waiting to go through Customs.
- 16. As a result of this deceitful and unethical conduct by Jet Blue, as indicated by Spirit's Captain in Charge, Plaintiff and all other passengers were caused to be delayed and stranded on the Tarmac for a prolonged period of time.
- 17. The delay on the Tarmac caused by Jet Blue's unethical and potentially dangerous conduct, was the both the legal and factual cause for Plaintiff missing his connecting flight.
- 18. The Plaintiff attempted to speak with a Jet Blue Agent immediately after the flight to report precisely what happened but was told he needed to address the issue with Sprit.
- 19. Plaintiff attempted to address the issue with Spirit and even asked for a manager to assist but was denied, saying a manager was not available. Other passengers missed the connecting flight as well. Plaintiff told a Spirit Agent what had happened and that the delay on the tarmac was not occasioned by weather whereby he was told "tough shit".



- 20. Plaintiff asked if this information had been reported by the Spirit Captain in charge and the Sprit Booking Agent said she was unaware and that she would not check. The Spirit Agent also refused to notate any complaint or grievance even though she was repeatedly asked by the Plaintiff. Thus, both Spirt and Blue would not even discuss the matter with Plaintiff. Spirit and Jet Blue stuck their heads in the sand and played ostrich.
- 21. Plaintiff specifically asked the Spirit Agent that he be promptly rebooked on another flight to Baltimore or any metropolitan airport (including Reagan or Dulles) either from Fort Laurderdale or Miami International Airports, but the Spirit Agent refused offering only a flight the next morning even though there were other flights out of South Florida that evening.
- 22. Plaintiff repeatedly explained that according to Spirit's own Captain In Charge very words, that the delay was occasioned by the Jet Blue Pilot's lying and inappropriate conduct. The Spirit Ticket Clerk said the delay was occasioned by weather, even despite that the pilot had just announced to the entire flight that the delay was caused by Jet Blue.
- 23. Upon information and belief, Sprit did this so that it would not have to be responsible for providing any other compensation, i.e. meals and lodging. Plaintiff had to bear this cost on his own, missed a day of work, and suffered other expenses as will be proved before a jury.
- 24. Both airlines as common carriers owe a duty to their passengers. Incumbent with this duty is the duty to provide truthful and accurate information, and not to engage in conduct this is deceitful or injuries to the public and to fully abide by the Terms of Carriage.



- 25. In the <u>alternative</u>, if the Jet Blue pilot was not at fault and this information reported was untrue, Spirit's Captain In Charge lied to the passengers and Spirt unilaterally decided to blame the weather so it could save money and not have to rebook on other flights from the South Florida area.
- 26. Spirit Airlines Contract of Carriage attempts to relieve Spirit of almost all liability for a myriad of different things, including delay. While parties are free to contract, the Montreal Convention prohibits certain disclaimers as does certain portions of the West Virginia Consumer Credit and Protection Act ("WVCCPA).
- 27. Under Article 19 of the Montreal Convention, Spirt is liable for damage occasioned by the delay in the carriage of passengers. The carrier is not liable only if it proves that it and its agents took all measures that could be reasonably relied upon them to avoid such damage or that it was impossible for them to take such measures. See Exhibit A. Here, Spirit failed to take all measures as it refused to allow Plaintiff to book another flight, refused to contact JetBlue to report the incident, refused to provide any accommodations or to provide pertinent information that it had a duty to.
- 28. Spirit's own Contract of Carriage, Section 8.1, et seq. states that it is not responsible for failing to make connections and that it will not reimburse travelers for meals or lodgings.
 This contravenes both the Montreal Convention and WVCCPA.
- 29. Additionally, there are many other provisions of Spirit's Contract of Carriage that violate the WVCCPA and the Montreal Convention.
- 30. Paragraph 12.1 of the Spirit Airlines Disclaimer of Consequential Damages,

 Modifications, and Limitations of Liability, under the facts in this case, are per se

 violations of the *Montreal Convention* and WVCCA § 46A-6-107 which prohibits the



- modification or attempt to limit any remedy provided by the law, including the measure of damages available.
- 31. Additionally, Section 13 Choice of Law and Venue Provisions in Spirit's contract of carriage attempt to control venue and choice of law violate the Montreal Convention.
- 32. Spirit's Contract of Carriage is poorly written and is misleading in that it does not properly indicate that some or many of its provisions do not apply as they are controlled by the Montreal Convention. Such conduct is deceptive, false, and misleading and creates the likelihood of confusion and is a violation of the WVCCPA.

COUNT 1 BREACH OF CONTRACT (SPIRIT)

- 33. Plaintiff incorporates Paragraphs 1 though 32 as fully set forth herein.
- 34. Spirit and Plaintiff had a valid binding contract. At all times, Spirit was in a position to deal in good faith and fair dealing.
- 35. When Spirit refused to accept a report of the incident, refused to provide a manager to speak with, refused to conduct a proper investigation, refuse to put on another airline leaving the area, and refusal to provide truthful information, Spirit breached the contract and its duty to deal in good faith.
- 36. Spirit's conduct led to Plaintiff suffering economic and consequential damages which will be proved before a jury and produced in discovery of this matter.

WHEREFORE, Plaintiff demands judgment against Spirit in an amount no greater than 4150 Special Drawing Rights or an amount below the jurisdictional maximum of this Court for breach of contract and foreseeable reasonable damages, and for what other relief this Court deem just and proper.

COUNT II: BREACH OF CONTRACT UNDER WV COMMERICAL CODE (SPIRIT)

CANNED

- 37. The Plaintiff incorporates Paragraphs 1 through 36.
- 38. In the <u>alternative</u>, Spirit breached the contract under the West Virginia Uniform Commercial Code.

WHEREFORE, Plaintiff demands judgment against Spirit in an amount no greater than 4150 Special Drawing Rights or an amount below the jurisdictional maximum of this Court for breach of contract and foreseeable reasonable damages, and for what other relief this Court deem just and proper.

COUNT III NEGLIGENCE (JET BLUE)

- 39. The Plaintiff incorporates Paragraph's 1 though 38 as fully set forth herein.
- 40. Jet Blue as a common carrier owes a duty to its passengers and all persons in the public especially other passengers and travelers.
- 41. As reported by Spirit's Captain in Charge, the Jet Blue Captain in Charge the Jet Blue Captain In Charge lied to the airport authority and improperly stole the last remaining gate that was available. As a result of this deceitful and unethical conduct by Jet Blue, as indicated by Spirit's Captain in Charge, Plaintiff and all other passengers were caused to be delayed and stranded on the Tarmac for a prolonged period of time thus breaching the duty owed and causing Plaintiff to miss his connecting flight.
- 42. Plaintiff suffered damages as a result of missing the flight.

WHEREFORE Plaintiff demands judgment against Jet Blue for negligence in an amount no greater than allowed by the Montreal Convention and within the jurisdiction of this Court, including reasonable and foreseeable damages.

COUNT IV NEGLIGENCE (SPIRIT)

43. Plaintiff incorporates Paragraphs 1 though 42 as fully set forth herein.



- 44. The conduct complained of in the foregoing paragraphs constitutes negligence.
- 45. Spirit had a duty, breached said duty and was the proximate and legal cause when it failed to make a proper investigation, failed to accept a report of the incident, refused to provide a manager to speak with, refused to put Plaintiff on another airline leaving the area, and refusal to provide truthful information.

WHEREFORE, Plaintiff demands judgment against Spirit for negligence in an amount no greater than allowed by the Montreal Convention and within the jurisdiction of this Court, including reasonable and foreseeable damages.

COUNT V. WVCCPA VIOLATIONS (SPIRIT)

46. Spirit's attempt to waive certain provisions and protections as set forth in the Montreal Convention as set forth in the Complaint violate the Montreal Convention and the West Virginia Consumer Credit and Protection Act, each violation subject to a penalty of \$1,000.00 under West Virginia law.

WHEREFORE, Plaintiff demands judgment against Spirit for statutory damages of the WVCCPA in the amount of \$1000.00 adjusted for inflation in a sum amount no greater than allowed by the Montreal Convention and within the jurisdiction of this Court.

COUNT VI NEGLIGENT MISREPRESENTATION (SPIRIT)

- 47. The Plaintiff incorporates Paragraphs 1 though 47 as fully set forth herein.
- 48. In the <u>alterative</u>, if the statements made by the Spirit Captain in Charge that the Flight delay which led to the loss of the connecting flight was the sole cause of Jet Blue's unlawful conduct, such statements and representations are material and false, Plaintiff reasonably relied upon the Captain in Charge, owns words and representations and caused monetary damages to Plaintiff.



49. West Virginia law does not require that the person making the statement know of its falsity when making the statement.

WHEREFORE, Plaintiff demands judgment against Spirit in a sum no greater than what's allowed by the Montreal Convention and within the jurisdiction of this Court.

PLAINTIFF REQUESTS A TRIAL BY JURY

Respectfully Submitted,

Jason Murphy, Esquire (WVSB # 9965)

41 Indian Wells Court

Charles Town, WV 25414

304-240-1227

Stipulation

Plaintiff hereby stipulates that while this matter is pending in this Magistrate Court that he will not seek or accept more monies than permitted by the Montreal Convention or the Jurisdictional Maximum of this Court

Jason Murphy





1.9 Montreal Convention 1999¹

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THE STATES PARTIES TO THIS CONVENTION

RECOGNIZING the significant contribution of the Convention for the Unification of Certain Rules Relating to International Carriage by Air signed in Warsaw on 12 October 1929, hereinafter referred to as the "Warsaw Convention", and other related instruments to the harmonization of private international air law;

RECOGNIZING the need to modernize and consolidate the Warsaw Convention and related instruments;

RECOGNIZING the importance of ensuring protection of the interests of consumers in international carriage by air and the need for equitable compensation based on the principle of restitution;

REAFFIRMING the desirability of an orderly development of international air transport operations and the smooth flow of passengers, baggage and cargo in accordance with the principles and objectives of the Convention on International Civil Aviation, done at Chicago on 7 December 1944;

CONVINCED that collective State action for further harmonization and codification of certain rules governing international carriage by air through a new Convention is the most adequate means of achieving an equitable balance of interests;

HAVE AGREED AS FOLLOWS:

CHAPTER I

General Provisions

Article 1 — Scope of Application

- 1. This Convention applies to all international carriage of persons, baggage or cargo performed by aircraft for reward. It applies equally to gratuitous carriage by aircraft performed by an air transport undertaking.
- 2. For the purposes of this Convention, the expression international carriage means any carriage in which, according to the agreement between the parties, the place of departure and the place of destination, whether or not there be a break in the carriage or a transhipment, are situated either within the territories of two States Parties, or within the territory of a single State Party if there is an agreed stopping place within the territory of another State, even if that State is not a State Party. Carriage between two points within the territory of a single State Party without an agreed stopping place within the territory of another State is not international carriage for the purposes of this Convention.
- 3. Carriage to be performed by several successive carriers is deemed, for the purposes of this Convention, to be one undivided carriage if it has been regarded by the parties as a single operation, whether it had been agreed upon under the form of a single contract or of a series of contracts, and it does not lose its international character merely because one contract or a series of contracts is to be performed entirely within the territory of the same State.
- 1 Convention for the Unification of Certain Rules for International Carriage by Air, opened for Signature at Montreal on 28 May 1999 (ICAO Doc No 4698). [PN]

4. This Convention applies also to carriage as set out in Chapter V, subject to the terms contained therein.

Article 2 Carriage Performed by State and Carriage of Postal Items

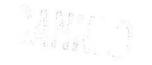
- 1. This Convention applies to carriage performed by the State or by legally constituted public bodies provided it falls within the conditions laid down in Article 1.
- 2. In the carriage of postal items, the carrier shall be liable only to the relevant postal administration in accordance with the rules applicable to the relationship between the carriers and the postal administrations.
- 3. Except as provided in paragraph 2 of this Article, the provisions of this Convention shall not apply to the carriage of postal items.

CHAPTER II

Documentation and Duties of the Parties Relating to the Carriage of Passengers, Baggage and Cargo

Article 3 — Passengers and Baggage

- 1. In respect of carriage of passengers, an individual or collective document of carriage shall be delivered containing:
 - a) an indication of the places of departure and destination;
 - b) if the places of departure and destination are within the territory of a single State Party, one or more





agreed stopping places being within the territory of another State, an indication of at least one such stopping place.

- 2. Any other means which preserves the information indicated in paragraph 1 may be substituted for the delivery of the document referred to in that paragraph. If any such other means is used, the carrier shall offer to deliver to the passenger a written statement of the information so preserved.
- 3. The carrier shall deliver to the passenger a baggage identification tag for each piece of checked baggage.
- 4. The passenger shall be given written notice to the effect that where this Convention is applicable it governs and may limit the liability of carriers in respect of death or injury and for destruction or loss of, or damage to, baggage, and for delay.
- 5. Non-compliance with the provisions of the foregoing paragraphs shall not affect the existence or the validity of the contract of carriage, which shall, nonetheless, be subject to the rules of this Convention including those relating to limitation of liability.

Article 4 — Cargo

- In respect of the carriage of cargo, an air waybill shall be delivered.
- 2. Any other means which preserves a record of the carriage to be performed may be substituted for the delivery of an air waybill. If such other means are used, the carrier shall, if so requested by the consignor, deliver to the consignor a cargo receipt permitting identification of the consignment and access to the information contained in the record preserved by such other means.

Article 5 Contents of Air Waybill or Cargo Receipt

The air waybill or the cargo receipt shall include:

- a) an indication of the places of departure and destination;
- b) if the places of departure and destination are within the territory of a single State Party, one or more agreed stopping places being within the territory of another State, an indication of at least one such stopping place; and
- c) an indication of the weight of the consignment.

Article 6 Document Relating to the Nature of the Cargo

The consignor may be required, if necessary to meet the formalities of customs, police and similar public authorities, to deliver a document indicating the nature of the cargo. This provision creates for the carrier no duty, obligation or liability resulting therefrom.

Article 7 — Description of Air Waybill

- 1. The air waybill shall be made out by the consignor in three original parts.
- The first part shall be marked "for the carrier"; it shall be signed by the consignor. The second part shall be marked

"for the consignee"; it shall be signed by the consignor and by the carrier. The third part shall be signed by the carrier who shall hand it to the consignor after the cargo has been accepted.

- 3. The signature of the carrier and that of the consignor may be printed or stamped.
- 4. If, at the request of the consignor, the carrier makes out the air waybill, the carrier shall be deemed, subject to proof to the contrary, to have done so on behalf of the consignor.

Article 8 Documentation for Multiple Packages

When there is more than one package:

- a) the carrier of cargo has the right to require the consignor to make out separate air waybills;
- b) the consignor has the right to require the carrier to deliver separate cargo receipts when the other means referred to in paragraph 2 of Article 4 are used.

Article 9 Non-compliance with Documentary Requirements

Non-compliance with the provisions of Articles 4 to 8 shall not affect the existence or the validity of the contract of carriage, which shall, nonetheless, be subject to the rules of this Convention including those relating to limitation of liability.

Article 10 Responsibility for Particulars of Documentation

- 1. The consignor is responsible for the correctness of the particulars and statements relating to the cargo inserted by it or on its behalf in the air waybill or furnished by it or on its behalf to the carrier for insertion in the cargo receipt or for insertion in the record preserved by the other means referred to in paragraph 2 of Article 4. The foregoing shall also apply where the person acting on behalf of the consignor is also the agent of the carrier.
- 2. The consignor shall indemnify the carrier against all damage suffered by it, or by any other person to whom the carrier is liable, by reason of the irregularity, incorrectness or incompleteness of the particulars and statements furnished by the consignor or on its behalf.
- 3. Subject to the provisions of paragraphs 1 and 2 of this Article, the carrier shall indemnify the consignor against all damage suffered by it, or by any other person to whom the consignor is liable, by reason of the irregularity, incorrectness or incompleteness of the particulars and statements inserted by the carrier or on its behalf in the cargo receipt or in the record preserved by the other means referred to in paragraph 2 of Article 4.

Article 11 — Evidentiary Value of Documentation

- 1. The air waybill or the cargo receipt is *prima facie* evidence of the conclusion of the contract, of the acceptance of the cargo and of the conditions of carriage mentioned therein.
- 2. Any statements in the air waybill or the cargo receipt relating to the weight, dimensions and packing of the cargo,



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as well as those relating to the number of packages, are prima facie evidence of the facts stated; those relating to the quantity, volume and condition of the cargo do not constitute evidence against the carrier except so far as they both have been, and are stated in the air waybill or the cargo receipt to have been, checked by it in the presence of the consignor, or relate to the apparent condition of the cargo.

Article 12 - Right of Disposition of Cargo

- 1. Subject to its liability to carry out all its obligations under the contract of carriage, the consignor has the right to dispose of the cargo by withdrawing it at the airport of departure or destination, or by stopping it in the course of the journey on any landing, or by calling for it to be delivered at the place of destination or in the course of the journey to a person other than the consignee originally designated, or by requiring it to be returned to the airport of departure. The consignor must not exercise this right of disposition in such a way as to prejudice the carrier or other consignors and must reimburse any expenses occasioned by the exercise of this right.
- 2. If it is impossible to carry out the instructions of the consignor, the carrier must so inform the consignor forthwith.
- 3. If the carrier carries out the instructions of the consignor for the disposition of the cargo without requiring the production of the part of the air waybill or the cargo receipt delivered to the latter, the carrier will be liable, without prejudice to its right of recovery from the consignor, for any damage which may be caused thereby to any person who is lawfully in possession of that part of the air waybill or the cargo receipt.
- 4. The right conferred on the consignor ceases at the moment when that of the consignee begins in accordanceArticle 13. Nevertheless, if the consignee declines to accept the cargo, or cannot be communicated with, the consignor resumes its right of disposition.

Article 13 — Delivery of the Cargo

- 1. Except when the consignor has exercised its right under Article 12, the consignee is entitled, on arrival of the cargo at the place of destination, to require the carrier to deliver the cargo to it, on payment of the charges due and on complying with the conditions of carriage.
- Unless it is otherwise agreed, it is the duty of the carrier to give notice to the consignee as soon as the cargo arrives.
- 3. If the carrier admits the loss of the cargo, or if the cargo has not arrived at the expiration of seven days after the date on which it ought to have arrived, the consignee is entitled to enforce against the carrier the rights which flow from the contract of carriage.

Article 14 Enforcement of the Rights of Consignor and Consignee

The consignor and the consignee can respectively enforce all the rights given to them by Articles 12 and 13, each in its own name, whether it is acting in its own interest or in the interest of another, provided that it carries out the obligations imposed by the contract of carriage.

Article 15 Relations of Consignor and Consignee or Mutual Relations of Third Parties

- 1. Articles 12, 13 and 14 do not affect either the relations of the consignor and the consignee with each other or the mutual relations of third parties whose rights are derived either from the consignor or from the consignee.
- 2. The provisions of Articles 12, 13 and 14 can only be varied by express provision in the air waybill or the cargo receipt.

Article 16 Formalities of Customs, Police or Other Public Authorities

- The consignor must furnish such information and such documents as are necessary to meet the formalities of customs, police and any other public authorities before the cargo can be delivered to the consignee. The consignor is liable to the carrier for any damage occasioned by the absence, insufficiency or irregularity of any such information or documents, unless the damage is due to the fault of the carrier, its servants or agents.
- 2. The carrier is under no obligation to enquire into the correctness or sufficiency of such information or documents.

CHAPTER III

Liability of the Carrier and Extent of Compensation for Damage

Article 17 Death and Injury of Passengers — Damage to Baggage

- 1. The carrier is liable for damage sustained in case of death or bodily injury of a passenger upon condition only that the accident which caused the death or injury took place on board the aircraft or in the course of any of the operations of embarking or disembarking.
- 2. The carrier is liable for damage sustained in case of destruction or loss of, or of damage to, checked baggage upon condition only that the event which caused the destruction, loss or damage took place on board the aircraft or during any period within which the checked baggage was in the charge of the carrier. However, the carrier is not liable if and to the extent that the damage resulted from the inherent defect, quality or vice of the baggage. In the case of unchecked baggage, including personal items, the carrier is liable if the damage resulted from its fault or that of its servants or agents.
- 3. If the carrier admits the loss of the checked baggage, or if the checked baggage has not arrived at the expiration of twenty-one days after the date on which it ought to have arrived, the passenger is entitled to enforce against the carrier the rights which flow from the contract of carriage.
- 4. Unless otherwise specified, in this Convention the term "baggage" means both checked baggage and unchecked baggage.







knowledge that damage would probably result; provided that, in the case of such act or omission of a servant or agent, it is also proved that such servant or agent was acting within the scope of its employment.

6. The limits prescribed in Article 21 and in this Article shall not prevent the court from awarding, in accordance with its own law, in addition, the whole or part of the court costs and of the other expenses of the litigation incurred by the plaintiff, including interest. The foregoing provision shall not apply if the amount of the damages awarded, excluding court costs and other expenses of the litigation, does not exceed the sum which the carrier has offered in writing to the plaintiff within a period of six months from the date of the occurrence causing the damage, or before the commencement of the action, if that is later.

Article 23 — Conversion of Monetary Units

- The sums mentioned in terms of Special Drawing Right in this Convention shall be deemed to refer to the Special Drawing Right as defined by the International Monetary Fund. Conversion of the sums into national currencies shall, in case of judicial proceedings, be made according to the value of such currencies in terms of the Special Drawing Right at the date of the judgement. The value of a national currency, in terms of the Special Drawing Right, of a State Party which is a Member of the International Monetary Fund, shall be calculated in accordance with the method of valuation applied by the International Monetary Fund, in effect at the date of the judgement, for its operations and transactions. The value of a national currency, in terms of the Special Drawing Right, of a State Party which is not a Member of the International Monetary Fund, shall be calculated in a manner determined by that State.
- Nevertheless, those States which are not Members of the International Monetary Fund and whose law does not permit the application of the provisions of paragraph 1 of this Article may, at the time of ratification or accession or at any time thereafter, declare that the limit of liability of the carrier prescribed in Article 21 is fixed at a sum of 1 500 000 monetary units per passenger in judicial proceedings in their territories; 62 500 monetary units per passenger with respect to paragraph 1 of Article 22; 15 000 monetary units per passenger with respect to paragraph 2 of Article 22; and 250 monetary units per kilogramme with respect to paragraph 3 of Article 22. This monetary unit corresponds to sixty-five and a half milligrammes of gold of millesimal fineness nine hundred. These sums may be converted into the national currency concerned in round figures. The conversion of these sums into national currency shall be made according to the law of the State concerned.
- 3. The calculation mentioned in the last sentence of paragraph 1 of this Article and the conversion method mentioned in paragraph 2 of this Article shall be made in such manner as to express in the national currency of the State Party as far as possible the same real value for the amounts in Articles 21 and 22 as would result from the application of the first three sentences of paragraph 1 of this Article. States Parties shall communicate to the depositary the manner of calculation pursuant to paragraph 1 of this Article, or the result of the conversion in paragraph 2 of this Article as the case may be, when depositing an instrument of ratification, acceptance, approval of or accession to this Convention and whenever there is a change in either.

Article 24 — Review of Limits

- Without prejudice to the provisions of Article 25 of this Convention and subject to paragraph 2 below, the limits of liability prescribed in Articles 21, 22 and 23 shall be reviewed by the Depositary at five-year intervals, the first such review to take place at the end of the fifth year following the date of entry into force of this Convention, or if the Convention does not enter into force within five years of the date it is first open for signature, within the first year of its entry into force, by reference to an inflation factor which corresponds to the accumulated rate of inflation since the previous revision or in the first instance since the date of entry into force of the Convention. The measure of the rate of inflation to be used in determining the inflation factor shall be the weighted average of the annual rates of increase or decrease in the Consumer Price Indices of the States whose currencies comprise the Special Drawing Right mentioned in paragraph 1 of Article 23.
- 2. If the review referred to in the preceding paragraph concludes that the inflation factor has exceeded 10 per cent, the Depositary shall notify States Parties of a revision of the limits of liability. Any such revision shall become effective six months after its notification to the States Parties. If within three months after its notification to the States Parties a majority of the States Parties register their disapproval, the revision shall not become effective and the Depositary shall refer the matter to a meeting of the States Parties. The Depositary shall immediately notify all States Parties of the coming into force of any revision.
- 3. Notwithstanding paragraph 1 of this Article, the procedure referred to in paragraph 2 of this Article shall be applied at any time provided that one-third of the States Parties express a desire to that effect and upon condition that the inflation factor referred to in paragraph 1 has exceeded 30 per cent since the previous revision or since the date of entry into force of this Convention if there has been no previous revision. Subsequent reviews using the procedure described in paragraph 1 of this Article will take place at five-year intervals starting at the end of the fifth year following the date of the reviews under the present paragraph.

Article 25 — Stipulation on Limits

A carrier may stipulate that the contract of carriage shall be subject to higher limits of liability than those provided for in this Convention or to no limits of liability whatsoever.

Article 26 — Invalidity of Contractual Provisions

Any provision tending to relieve the carrier of liability or to fix a lower limit than that which is laid down in this Convention shall be null and void, but the nullity of any such provision does not involve the nullity of the whole contract, which shall remain subject to the provisions of this Convention.

Article 27 — Freedom to Contract

Nothing contained in this Convention shall prevent the carrier from refusing to enter into any contract of carriage, from waiving any defences available under the Convention, or from laying down conditions which do not conflict with the provisions of this Convention.





Article 18 — Damage to Cargo

- 1. The carrier is liable for damage sustained in the event of the destruction or loss of, or damage to, cargo upon condition only that the event which caused the damage so sustained took place during the carriage by air.
- 2. However, the carrier is not liable if and to the extent it proves that the destruction, or loss of, or damage to, the cargo resulted from one or more of the following:
 - a) inherent defect, quality or vice of that cargo;
 - b) defective packing of that cargo performed by a person other than the carrier or its servants or agents;
 - c) an act of war or an armed conflict;
 - d) an act of public authority carried out in connection with the entry, exit or transit of the cargo.
- 3. The carriage by air within the meaning of paragraph 1 of this Article comprises the period during which the cargo is in the charge of the carrier.
- 4. The period of the carriage by air does not extend to any carriage by land, by sea or by inland waterway performed outside an airport. If, however, such carriage takes place in the performance of a contract for carriage by air, for the purpose of loading, delivery or transhipment, any damage is presumed, subject to proof to the contrary, to have been the result of an event which took place during the carriage by air. If a carrier, without the consent of the consignor, substitutes carriage by another mode of transport for the whole or part of a carriage intended by the agreement between the parties to be carriage by air, such carriage by another mode of transport is deemed to be within the period of carriage by air.

Article 19 - Delay

The carrier is liable for damage occasioned by delay in the carriage by air of passengers, baggage or cargo. Nevertheless, the carrier shall not be liable for damage occasioned by delay if it proves that it and its servants and agents took all measures that could reasonably be required to avoid the damage or that it was impossible for it or them to take such measures.

Article 20 - Exoneration

If the carrier proves that the damage was caused or contributed to by the negligence or other wrongful act or omission of the person claiming compensation, or the person from whom he or she derives his or her rights, the carrier shall be wholly or partly exonerated from its liability to the claimant to the extent that such negligence or wrongful act or omission caused or contributed to the damage. When by reason of death or injury of a passenger compensation is claimed by a person other than the passenger, the carrier shall likewise be wholly or partly exonerated from its liability to the extent that it proves that the damage was caused or contributed to by the negligence or other wrongful act or omission of that passenger. This Article applies to all the liability provisions in this Convention, including paragraph 1 of Article 21.

Article 21 Compensation in Case of Death or Injury of Passengers

- 1. For damages arising under paragraph 1 of Article 17 not exceeding 100 000 Special Drawing Rights for each passenger, the carrier shall not be able to exclude or limit its liability.
- The carrier shall not be liable for damages arising under paragraph 1 of Article 17 to the extent that they exceed for each passenger 100 000 Special Drawing Rights if the carrier proves that:
 - a) such damage was not due to the negligence or other wrongful act or omission of the carrier or its servants or agents; or
 - b) such damage was solely due to the negligence or other wrongful act or omission of a third party.

Article 22 Limits of Liability in Relation to Delay, Baggage and Cargo

- In the case of damage caused by delay as specified in Article 19 in the carriage of persons, the liability of the carrier for each passenger is limited to 4 150 Special Drawing Rights.
- 2. In the carriage of baggage, the liability of the carrier in the case of destruction, loss, damage or delay is limited to 1 000 Special Drawing Rights for each passenger unless the passenger has made, at the time when the checked baggage was handed over to the carrier, a special declaration of interest in delivery at destination and has paid a supplementary sum if the case so requires. In that case the carrier will be liable to pay a sum not exceeding the declared sum, unless it proves that the sum is greater than the passenger's actual interest in delivery at destination.
- 3. In the carriage of cargo, the liability of the carrier in the case of destruction, loss, damage or delay is limited to a sum of 17 Special Drawing Rights per kilogramme, unless the consignor has made, at the time when the package was handed over to the carrier, a special declaration of interest in delivery at destination and has paid a supplementary sum if the case so requires. In that case the carrier will be liable to pay a sum not exceeding the declared sum, unless it proves that the sum is greater than the consignor's actual interest in delivery at destination.
- 4. In the case of destruction, loss, damage or delay of part of the cargo, or of any object contained therein, the weight to be taken into consideration in determining the amount to which the carrier's liability is limited shall be only the total weight of the package or packages concerned. Nevertheless, when the destruction, loss, damage or delay of a part of the cargo, or of an object contained therein, affects the value of other packages covered by the same air waybill, or the same receipt or, if they were not issued, by the same record preserved by the other means referred to in paragraph 2 of Article 4, the total weight of such package or packages shall also be taken into consideration in determining the limit of liability.
- 5. The foregoing provisions of paragraphs 1 and 2 of this Article shall not apply if it is proved that the damage resulted from an act or omission of the carrier, its servants or agents, done with intent to cause damage or recklessly and with

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Article 28 — Advance Payments

In the case of aircraft accidents resulting in death or injury of passengers, the carrier shall, if required by its national law, make advance payments without delay to a natural person or persons who are entitled to claim compensation in order to meet the immediate economic needs of such persons. Such advance payments shall not constitute a recognition of liability and may be offset against any amounts subsequently paid as damages by the carrier.

Article 29 — Basis of Claims

In the carriage of passengers, baggage and cargo, any action for damages, however founded, whether under this Convention or in contract or in tort or otherwise, can only be brought subject to the conditions and such limits of liability as are set out in this Convention without prejudice to the question as to who are the persons who have the right to bring suit and what are their respective rights. In any such action, punitive, exemplary or any other non-compensatory damages shall not be recoverable.

Article 30 Servants, Agents — Aggregation of Claims

- 1. If an action is brought against a servant or agent of the carrier arising out of damage to which the Convention relates, such servant or agent, if they prove that they acted within the scope of their employment, shall be entitled to avail themselves of the conditions and limits of liability which the carrier itself is entitled to invoke under this Convention.
- The aggregate of the amounts recoverable from the carrier, its servants and agents, in that case, shall not exceed the said limits.
- 3. Save in respect of the carriage of cargo, the provisions of paragraphs 1 and 2 of this Article shall not apply if it is proved that the damage resulted from an act or omission of the servant or agent done with intent to cause damage or recklessly and with knowledge that damage would probably result.

Article 31 — Timely Notice of Complaints

- Receipt by the person entitled to delivery of checked baggage or cargo without complaint is prima facie evidence that the same has been delivered in good condition and in accordance with the document of carriage or with the record preserved by the other means referred to in paragraph 2 of Article 3 and paragraph 2 of Article 4.
- In the case of damage, the person entitled to delivery must complain to the carrier forthwith after the discovery of the damage, and, at the latest, within seven days from the date of receipt in the case of checked baggage and fourteen days from the date of receipt in the case of cargo. In the case of delay, the complaint must be made at the latest within twenty-one days from the date on which the baggage or cargo have been placed at his or her disposal.
- Every complaint must be made in writing and given or dispatched within the times aforesaid.
- If no complaint is made within the times aforesaid, no action shall lie against the carrier, save in the case of fraud on its part.

Article 32 - Death of Person Liable

In the case of the death of the person liable, an action for damages lies in accordance with the terms of this Convention against those legally representing his or her estate.

Article 33 — Jurisdiction

- 1. An action for damages must be brought, at the option of the plaintiff, in the territory of one of the States Parties, either before the court of the domicile of the carrier or of its principal place of business, or where it has a place of business through which the contract has been made or before the court at the place of destination.
- In respect of damage resulting from the death or injury of a passenger, an action may be brought before one of the courts mentioned in paragraph 1 of this Article, or in the territory of a State Party in which at the time of the accident the passenger has his or her principal and permanent residence and to or from which the carrier operates services for the carriage of passengers by air, either on its own aircraft, or on another carrier's aircraft pursuant to a commercial agreement, and in which that carrier conducts its business of carriage of passengers by air from premises leased or owned by the carrier itself or by another carrier with which it has a commercial agreement.
- For the purposes of paragraph 2,
 - a) "commercial agreement" means an agreement, other than an agency agreement, made between carriers and relating to the provision of their joint services for carriage of passengers by air;
 - b) "principal and permanent residence" means the one fixed and permanent abode of the passenger at the time of the accident. The nationality of the passenger shall not be the determining factor in this regard.
- Questions of procedure shall be governed by the law of the court seised of the case.

Article 34 — Arbitration

- 1. Subject to the provisions of this Article, the parties to the contract of carriage for cargo may stipulate that any dispute relating to the liability of the carrier under this Convention shall be settled by arbitration. Such agreement shall be in
- The arbitration proceedings shall, at the option of the claimant, take place within one of the jurisdictions referred to in Article 33.
- The arbitrator or arbitration tribunal shall apply the provisions of this Convention.
- The provisions of paragraphs 2 and 3 of this Article shall be deemed to be part of every arbitration clause or agreement, and any term of such clause or agreement which is inconsistent therewith shall be null and void.

Article 35 — Limitation of Actions

1. The right to damages shall be extinguished if an action is not brought within a period of two years, reckoned from the date of arrival at the destination, or from the date on which the aircraft ought to have arrived, or from the date on which the carriage stopped.





2. The method of calculating that period shall be determined by the law of the court seised of the case.

Article 36 — Successive Carriage

- 1. In the case of carriage to be performed by various successive carriers and falling within the definition set out in paragraph 3 of Article 1, each carrier which accepts passengers, baggage or cargo is subject to the rules set out in this Convention and is deemed to be one of the parties to the contract of carriage in so far as the contract deals with that part of the carriage which is performed under its supervision.
- 2. In the case of carriage of this nature, the passenger or any person entitled to compensation in respect of him or her can take action only against the carrier which performed the carriage during which the accident or the delay occurred, save in the case where, by express agreement, the first carrier has assumed liability for the whole journey.
- 3. As regards baggage or cargo, the passenger or consignor will have a right of action against the first carrier, and the passenger or consignee who is entitled to delivery will have a right of action against the last carrier, and further, each may take action against the carrier which performed the carriage during which the destruction, loss, damage or delay took place. These carriers will be jointly and severally liable to the passenger or to the consignor or consignee.

Article 37 — Right of Recourse against Third Parties

Nothing in this Convention shall prejudice the question whether a person liable for damage in accordance with its provisions has a right of recourse against any other person.

CHAPTER IV

Combined Carriage

Article 38 — Combined Carriage

- 1. In the case of combined carriage performed partly by air and partly by any other mode of carriage, the provisions of this Convention shall, subject to paragraph 4 of Article 18, apply only to the carriage by air, provided that the carriage by air falls within the terms of Article 1.
- 2. Nothing in this Convention shall prevent the parties in the case of combined carriage from inserting in the document of air carriage conditions relating to other modes of carriage, provided that the provisions of this Convention are observed as regards the carriage by air.

CHAPTER V

Carriage by Air Performed by a Person other than the Contracting Carrier

Article 39 Contracting Carrier — Actual Carrier

The provisions of this Chapter apply when a person (hereinafter referred to as "the contracting carrier") as a principal makes a contract of carriage governed by this Convention with a passenger or consignor or with a person acting on behalf of the passenger or consignor, and another

person (hereinafter referred to as "the actual carrier") performs, by virtue of authority from the contracting carrier, the whole or part of the carriage, but is not with respect to such part a successive carrier within the meaning of this Convention. Such authority shall be presumed in the absence of proof to the contrary.

Article 40 Respective Liability of Contracting and Actual Carriers

If an actual carrier performs the whole or part of carriage which, according to the contract referred to in Article 39, is governed by this Convention, both the contracting carrier and the actual carrier shall, except as otherwise provided in this Chapter, be subject to the rules of this Convention, the former for the whole of the carriage contemplated in the contract, the latter solely for the carriage which it performs.

Article 41 — Mutual Liability

- 1. The acts and omissions of the actual carrier and of its servants and agents acting within the scope of their employment shall, in relation to the carriage performed by the actual carrier, be deemed to be also those of the contracting carrier.
- 2. The acts and omissions of the contracting carrier and of its servants and agents acting within the scope of their employment shall, in relation to the carriage performed by the actual carrier, be deemed to be also those of the actual carrier. Nevertheless, no such act or omission shall subject the actual carrier to liability exceeding the amounts referred to in Articles 21, 22, 23 and 24. Any special agreement under which the contracting carrier assumes obligations not imposed by this Convention or any waiver of rights or defences conferred by this Convention or any special declaration of interest in delivery at destination contemplated in Article 22 shall not affect the actual carrier unless agreed to by it.

Article 42 Addressee of Complaints and Instructions

Any complaint to be made or instruction to be given under this Convention to the carrier shall have the same effect whether addressed to the contracting carrier or to the actual carrier. Nevertheless, instructions referred to in Article 12 shall only be effective if addressed to the contracting carrier.

Article 43 — Servants and Agents

In relation to the carriage performed by the actual carrier, any servant or agent of that carrier or of the contracting carrier shall, if they prove that they acted within the scope of their employment, be entitled to avail themselves of the conditions and limits of liability which are applicable under this Convention to the carrier whose servant or agent they are, unless it is proved that they acted in a manner that prevents the limits of liability from being invoked in accordance with this Convention.

Article 44 — Aggregation of Damages

In relation to the carriage performed by the actual carrier, the aggregate of the amounts recoverable from that carrier and the contracting carrier, and from their servants





and agents acting within the scope of their employment, shall not exceed the highest amount which could be awarded against either the contracting carrier or the actual carrier under this Convention, but none of the persons mentioned shall be liable for a sum in excess of the limit applicable to that person.

Article 45 - Addressee of Claims

In relation to the carriage performed by the actual carrier, an action for damages may be brought, at the option of the plaintiff, against that carrier or the contracting carrier, or against both together or separately. If the action is brought against only one of those carriers, that carrier shall have the right to require the other carrier to be joined in the proceedings, the procedure and effects being governed by the law of the court seised of the case.

Article 46 — Additional Jurisdiction

Any action for damages contemplated in Article 45 must be brought, at the option of the plaintiff, in the territory of one of the States Parties, either before a court in which an action may be brought against the contracting carrier, as provided in Article 33, or before the court having jurisdiction at the place where the actual carrier has its domicile or its principal place of business.

Article 47 — Invalidity of Contractual Provisions

Any contractual provision tending to relieve the contracting carrier or the actual carrier of liability under this Chapter or to fix a lower limit than that which is applicable according to this Chapter shall be null and void, but the nullity of any such provision does not involve the nullity of the whole contract, which shall remain subject to the provisions of this Chapter.

Article 48 Mutual Relations of Contracting and Actual Carriers

Except as provided in Article 45, nothing in this Chapter shall affect the rights and obligations of the carriers between themselves, including any right of recourse or indemnification.

CHAPTER VI

Other Provisions

Article 49 — Mandatory Application

Any clause contained in the contract of carriage and all special agreements entered into before the damage occurred by which the parties purport to infringe the rules laid down by this Convention, whether by deciding the law to be applied, or by altering the rules as to jurisdiction, shall be null and void.

Article 50 - Insurance

States Parties shall require their carriers to maintain adequate insurance covering their liability under this Convention. A carrier may be required by the State Party into which it operates to furnish evidence that it maintains

adequate insurance covering its liability under this Convention.

Article 51 Carriage Performed in Extraordinary Circumstances

The provisions of Articles 3 to 5, 7 and 8 relating to the documentation of carriage shall not apply in the case of carriage performed in extraordinary circumstances outside the normal scope of a carrier's business.

Article 52 - Definition of Days

The expression "days" when used in this Convention means calendar days, not working days.

CHAPTER VII

Final Clauses

Article 53 Signature, Ratification and Entry into Force

- 1. This Convention shall be open for signature in Montreal on 28 May 1999 by States participating in the International Conference on Air Law held at Montreal from 10 to 28 May 1999. After 28 May 1999, the Convention shall be open to all States for signature at the Headquarters of the International Civil Aviation Organization in Montreal until it enters into force in accordance with paragraph 6 of this Article.
- This Convention shall similarly be open for signature Regional Economic Integration Organisations. For the purpose of this Convention, a "Regional Economic Integration Organisation" means any organisation which is constituted by sovereign States of a given region which has competence in respect of certain matters governed by this Convention and has been duly authorized to sign and to ratify, accept, approve or accede to this Convention. A reference to a "State Party" or "States Parties" in this Convention, otherwise than in paragraph 2 of Article 1, paragraph 1(b) of Article 3, paragraph (b) of Article 5, Articles 23, 33, 46 and paragraph (b) of Article 57, applies equally to a Regional Economic Integration Organisation. For the purpose of Article 24, the references to "a majority of the States Parties" and "one-third of the States Parties" shall not apply to a Regional Economic Integration Organisation.
- 3. This Convention shall be subject to ratification by States and by Regional Economic Integration Organisations which have signed it.
- 4. Any State or Regional Economic Integration Organisation which does not sign this Convention may accept, approve or accede to it at any time.
- 5. Instruments of ratification, acceptance, approval or accession shall be deposited with the International Civil Aviation Organization, which is hereby designated the Depositary.
- 6. This Convention shall enter into force on the sixtieth day following the date of deposit of the thirtieth instrument of ratification, acceptance, approval or accession with the Depositary between the States which have deposited such instrument. An instrument deposited by a Regional Economic Integration Organisation shall not be counted for the purpose of this paragraph.



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- 7. For other States and for other Regional Economic Integration Organisations, this Convention shall take effect sixty days following the date of deposit of the instrument of ratification, acceptance, approval or accession.
- 8. The Depositary shall promptly notify all signatories and States Parties of:
 - a) each signature of this Convention and date thereof;
 - b) each deposit of an instrument of ratification, acceptance, approval or accession and date thereof;
 - c) the date of entry into force of this Convention;
 - d) the date of the coming into force of any revision of the limits of liability established under this Convention;
 - e) any denunciation under Article 54.

Article 54 — Denunciation

- Any State Party may denounce this Convention by written notification to the Depositary.
- Denunciation shall take effect one hundred and eighty days following the date on which notification is received by the Depositary.

Article 55 Relationship with other Warsaw Convention Instruments

This Convention shall prevail over any rules which apply to international carriage by air:

- 1. between States Parties to this Convention by virtue of those States commonly being Party to
 - a) the Convention for the Unification of Certain Rules Relating to International Carriage by Air Signed at Warsaw on 12 October 1929 (hereinafter called the Warsaw Convention);
 - b) the Protocol to Amend the Convention for the Unification of Certain Rules Relating to International Carriage by Air Signed at Warsaw on 12 October 1929, Done at The Hague on 28 September 1955 (hereinafter called The Hague Protocol);
 - c) the Convention, Supplementary to the Warsaw Convention, for the Unification of Certain Rules Relating to International Carriage by Air Performed by a Person Other than the Contracting Carrier, signed at Guadalajara on 18 September 1961 (hereinafter called the Guadalajara Convention);
 - d) the Protocol to Amend the Convention for the Unification of Certain Rules Relating to International Carriage by Air Signed at Warsaw on 12 October 1929 as Amended by the Protocol Done at The Hague on 28 September 1955 Signed at Guatemala City on 8 March 1971 (hereinafter called the Guatemala City Protocol);
 - e) Additional Protocol Nos. 1 to 3 and Montreal Protocol No. 4 to amend the Warsaw Convention as amended by The Hague Protocol or the Warsaw Convention as amended by both The Hague Protocol and the Guatemala City Protocol Signed at Montreal on 25 September 1975 (hereinafter called the Montreal Protocols); or

2. within the territory of any single State Party to this Convention by virtue of that State being Party to one or more of the instruments referred to in sub-paragraphs (a) to (e) above.

Article 56 States with more than one System of Law

- If a State has two or more territorial units in which different systems of law are applicable in relation to matters dealt with in this Convention, it may at the time of signature, ratification, acceptance, approval or accession declare that this Convention shall extend to all its territorial units or only to one or more of them and may modify this declaration by submitting another declaration at any time.
- Any such declaration shall be notified to the Depositary and shall state expressly the territorial units to which the Convention applies.
- 3. In relation to a State Party which has made such a declaration:
 - a) references in Article 23 to "national currency" shall be construed as referring to the currency of the relevant territorial unit of that State; and
 - b) the reference in Article 28 to "national law" shall be construed as referring to the law of the relevant territorial unit of that State.

Article 57 — Reservations

No reservation may be made to this Convention except that a State Party may at any time declare by a notification addressed to the Depositary that this Convention shall not apply to:

- a) international carriage by air performed and operated directly by that State Party for non-commercial purposes in respect to its functions and duties as a sovereign State; and/or
- b) the carriage of persons, cargo and baggage for its military authorities on aircraft registered in or leased by that State Party, the whole capacity of which has been reserved by or on behalf of such authorities.

IN WITNESS WHEREOF the undersigned Plenipotentiaries, having been duly authorized, have signed this Convention.

DONE at Montreal on the 28th day of May of the year one thousand nine hundred and ninety-nine in the English, Arabic, Chinese, French, Russian and Spanish languages, all texts being equally authentic. This Convention shall remain deposited in the archives of the International Civil Aviation Organization, and certified copies thereof shall be transmitted by the Depositary to all States Parties to this Convention, as well as to all States Parties to the Warsaw Convention, The Hague Protocol, the Guadalajara Convention, the Guatemala City Protocol, and the Montreal Protocols.



IN THE MAGISTRATE COURT OF JEFFERSON COUNTY, WEST VIRGINIA

Jason Murphy

Docket Code(s): MCANS / MCCCF / MCRCF / MCCTP

41 Indian Wells Court Charles Town, WV 25414 Case No: 17-M19C-00214 Jet Blue Airways Corporation 27-01 Queens Plaza North Long Island City, NY 11101 ANSWER I, Jet Blue Airways Corporation , as a defendant in the above case answer the allegations in the complaint by admitting the matters set forth in the complaint and confessing judgment. denying the matters set forth in the complaint admitting in part and denying in part the matters set forth in the complaint and (if applicable) raising defense(s) explained below asserting a counterclaim explained below asserting a cross-claim explained below and further state: ___ Defendant's signature, address and phone number: Date NOTICE TO DEFENDANT: One copy of this answer must be filed with the court and one copy must be mailed or delivered by hand to the attorneys for all other parties or to the parties themselves if they are not represented by attorneys. CERTIFICATE OF SERVICE , hereby certify that I have served a copy of the above answer on the attorneys for all parties, or if such parties are not represented by attorneys, to the parties themselves on the ______ day of _____ Name and address of attorneys or parties served: Signature Date W.Va. Code § 50-4-9; Mag. Ct. Civ. Rules 4, 5, 8, 9 Court File SCA-M224 / 8-94 Plaintiff

Defendant

INFORMATION SHEET: CIVIL CASE DEFENDANT

ANSWER REQUIREMENT:

As a defendant, you usually must file an answer with the court within 20 days from receiving the complaint and summons (30 days if service is accepted by agent or attorney-in-fact authorized to accept service). If you are a defendant in a case involving wrongful occupation or residential property or unlawful entry or detainer, you must file your answer within 5 days of service of the summons and complaint. You must also provide a copy of your answer to the plaintiff by first-class mail or personally.

ANSWER OPTIONS:

- If You CONFESS Judgment (tell the court you agree to judgment for the plaintiff, without a
 trial), judgment will be granted in favor of the plaintiff. Any payments or payment schedules
 must be arranged between you and the plaintiff, but you must pay COURT COSTS TO THE
 COURT. On the 21st day from the date you confess judgment, the plaintiff has the right to have
 the Magistrate Court Clerk to take steps to collect in full.
- 2. If You DENY or ADMIT the Matters Set Forth in the Complaint (but do not confess judgment), a trial will be scheduled. If you have a counterclaim, (any claim that you have against the plaintiff within the jurisdiction of magistrate court), it should be stated in the middle section of the answer form (under "and further states"). No fee is required. No reply by the plaintiff is required. The plaintiff's original claim and your counterclaim will be heard at the same trial. You and the plaintiff may still reach an out-of-court settlement before the trial date. If you are one of two or more defendants in a claim involving the same transaction or occurrence, in the same case you may file a cross-claim against another person. Your cross-claim may be included in your answer. You may also file a third-party complaint against someone not named in the complaint against you as being responsible for the plaintiff's damages. A fee for service of process on the third-party may be required, but no filing fee is required.
- If you ADMIT IN PART AND DENY IN PART the Matters Set Forth in the Complaint, a trial
 will be scheduled. You and the plaintiff may still reach an out-of-court settlement before the trial
 date.
- 4. If you FAIL TO ANSWER, or defend against the complaint, you will be in default and a judgment by default may be rendered against you by the magistrate. The plaintiff has the right to appear 21 days from service (or 31 days if service is on an agent or attorney-in-fact authorized to accept service) and file an affidavit for default judgment. If the plaintiff fails to file for default judgment within 6 months of service, this case will be dismissed without prejudice. Without prejudice means that the plaintiff would be permitted to file a complaint on the same claim at a later date.
- 5. You May ELECT a Jury Trial, if the claim against you is at least \$20 or involves possession of real estate. If you wish to elect a jury trial, you must do so in writing within 20 days after you serve your answer or, in a wrongful occupation and unlawful entry and detainer case, within 5 days after you receive the summons and complaint. The written request is to be sent or delivered to the magistrate court.

SCA-MI 401NP / 7/2013 Docket Code(s):